



Seller Agreement

This Seller Agreement ("Agreement") is made and entered into by and between **Sceptero Food's and Grocery Market Private Limited** ("Sceptero Market") and the Seller **Grocery shop** ("Seller"). By registering and using the Sceptero's platform, the Seller agrees to the following terms and conditions.

Nature of Business: Grocery Retailer

FSSAI Number: 12345678909876

PAN Number: ABCDE1234F

1. Registration and Acceptance

- The Grocery shop must register on the Sceptero's platform by providing accurate and complete information.
- By registering, the Grocery shop agrees to comply with this Agreement and the Sceptero's policies.

2. Products and Listings

- The Grocery shop is responsible for listing products accurately, including descriptions, pricing, and availability.
- The Grocery shop must ensure all products comply with applicable laws.
- The Sceptero may review, approve, or reject any product listing.
- Prohibited Items: Any products that are illegal or prohibited under applicable laws are not allowed to be listed or sold.

3. Order Fulfillment

- The Grocery shop is responsible for timely order fulfillment.
- Packaging and shipping must follow the Sceptero's standards.

- Tracking details must be provided for each shipment.

4. Payments and Fees

Grocery shop : 70% ± GST

Sceptero : 30% + Service Tax

The seller is responsible for the delivery charges.

- Payments will be processed as per the agreed schedule.
- The Seller is responsible for applicable listing or transaction fees.
- Payments may be withheld if disputes arise.

5. Returns and Refunds

- The seller agrees to accept product returns initiated by the customer within days from the date of delivery.
- The seller must replace damaged, expired, or incorrect products within **24 hours** of receiving a complaint.
- The seller must verify the product condition and confirm acceptance of return before initiating a refund or replacement.
- The seller shall bear the cost of reverse logistics in case of seller-related errors (e.g., wrong item, damaged item).
- The Seller agrees that the delivery date may be determined based on the nature of the goods sold. The Seller also agrees to determine the return period for customer complaints and the time required to resolve such complaints.

6. Intellectual Property

- The Grocery shop grants the Sceptero a non-exclusive, royalty-free license to use, display, and promote the Grocery shop and related content on the Sceptero's platform.
- The Seller warrants that they have the right to sell the listed products and that the products do not infringe on any third-party intellectual property rights.

7. Confidentiality

- The Grocery shop agrees to keep confidential any information obtained through the Sceptero's platform that is not publicly available.
- This obligation of confidentiality extends beyond the termination of this Agreement.

8. Term and Termination

- This Agreement remains until either party terminates it in writing.
- The Sceptero may terminate at any time with or without cause.

9. Governing Law

- This Agreement shall be governed by and construed in accordance with the laws of [Jurisdiction].
- Any disputes arising out of or related to this Agreement shall be resolved in the courts of [Jurisdiction].

10. Miscellaneous

- This is the entire agreement and overrides previous versions.
- Amendments must be in writing and signed by both parties.

IN WITNESS WHEREOF, the parties hereto have executed this Seller Agreement as of the date of registration by the Seller.

Grocery shop ("Seller")

By: m sathish

Designation: Grocery Retailer



[Print Agreement](#)